

TRibes Triathlon Club

Privacy Policy

Last Updated: 05/03/2026

TRibes Triathlon Club respects your privacy and is committed to protecting your personal information. This Privacy Policy explains how the Club collects, uses, stores, and protects personal information when you visit our website, contact us, or interact with the Club online.

By using this website or providing your personal information to the Club, you agree to the terms of this Privacy Policy.

Responsible Party

TRibes Triathlon Club is the responsible party for the collection and processing of personal information in terms of the Protection of Personal Information Act of South Africa. The Club determines the purpose and means of processing personal information collected through its website and club activities.

1. Collection of Personal Information

The Club may collect and process personal information that you voluntarily provide when interacting with the website or contacting the Club.

This information may include your name and surname, email address, contact number, and any other information you choose to provide when submitting an enquiry or communicating with the Club.

Personal information may be collected when you submit a contact or enquiry form on the website, contact the Club via email, telephone, WhatsApp, or social media platforms, or voluntarily provide information in connection with club activities, memberships, or services.

The Club only collects personal information that is reasonably necessary to respond to enquiries, provide services, administer club activities, or communicate with members and interested individuals.

The Club does not intentionally collect sensitive personal information unless it is voluntarily provided.

2. Use of Personal Information

Personal information collected by the Club may be used to respond to enquiries or requests, communicate with individuals regarding club activities, training programs, memberships, or events, and to administer club operations and services.

Information may also be used to improve the website, enhance user experience, and ensure effective communication with members and website visitors.

The Club does not sell, rent, or trade personal information to third parties.

3. Storage and Security of Information

Personal information is stored using the website platform and reasonable administrative, technical, and organisational safeguards are implemented to protect the information from unauthorised access, disclosure, alteration, or destruction.

While the Club takes reasonable steps to protect personal information, no electronic storage system or online transmission of data can be guaranteed to be completely secure.

4. Third-Party Services

The website may make use of trusted third-party service providers such as website hosting platforms, form processors, analytics tools, or communication platforms in order to operate effectively.

These third-party providers may process limited personal information only to the extent necessary to perform their services and are required to handle such information responsibly and securely.

5. Cookies

The website may use cookies or similar technologies to improve functionality, analyse basic site usage, and enhance user experience.

Users may adjust their browser settings to refuse cookies or notify them when cookies are being used. Disabling cookies may affect the functionality of certain parts of the website.

6. Your Rights

In accordance with the Protection of Personal Information Act of South Africa, individuals have the right to request access to personal information held by the Club, request correction of inaccurate information, and request deletion of personal information where applicable.

Requests relating to personal information may be submitted through the contact details provided on the website.

7. Updates to This Policy

The Club may update this Privacy Policy from time to time to reflect changes in legal requirements, operational practices, or website functionality.

Any updated version of this policy will be published on the website and will take effect upon publication.

8. Contact

If you have any questions regarding this Privacy Policy or the handling of your personal information, you may contact the Club through the website contact form or the contact details provided on the website.

Where applicable, requests for access, correction, or deletion of personal information will be handled in accordance with the Protection of Personal Information Act.